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SERIAL NUMBER 09/817,203	FILING DATE 03/27/2001 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. 205114US2	
APPLICANTS Masumi Yoshino, Nagano-ken, JAPAN; Yoshihiko Akasaka, Nagano-ken, JAPAN; Bruno Ziegler, Levallois-Perret Cedex, FRANCE; Peter Butler, Hertfordshire, UNITED KINGDOM; Marita Haas, Dusseldorf, GERMANY;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS ***** JAPAN 2000-90785(P) 03/29/2000 JAPAN 2001-51460(P) 02/27/2001					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/03/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged		STATE OR COUNTRY JAPAN	SHEETS DRAWING 11	TOTAL CLAIMS 38	INDEPENDENT CLAIMS 7
ADDRESS 22850					
TITLE Online support technique to support elimination of problems arising in device					
FILING FEE RECEIVED 1484	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		